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FROM Tracy E. Perez, Legal Assistant  
DATE December 6, 2004  
PAGES 6 (including cover)

VOICE NO. 512.322.2601  
FAX NO. 512.322.8355  
RETURN TO Tracy Perez

TO Office of Initial Patent Examinations – Customer Service Center  
Commissioner of Patents

FAX NO. 703.746.9195  
VOICE NO.

### MESSAGE

Re: Patent Application Serial Number 10/779,945, filed February 17, 2004 by Robert R. Bushey et al.

Attached please find a Request for Corrected Official Filing Receipt for the above-mentioned patent application.  
**Please note that this request was originally faxed on May 21, 2004 as evidenced by the attached facsimile transmission Auto-Reply.**

Thank you,  
Tracy Perez

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064198.0179

PATENT APPLICATION  
10/779,945

1

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Robert R. Bushey et al.  
Serial Number: 10/779,945  
Date Filed: February 17, 2004  
Group Art: 2184  
Examiner: Unknown  
Confirmation No. 9366  
Title: *System and Method for Managing Recognition Errors in a Multiple Dialog State Environment*

VIA FACSIMILE TO 703.746.9195  
Attention: Office of Initial Patent Examination  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being sent via facsimile, 703.746.9195, to: Office of Initial Patent Examinations Customer Service Center, Commissioner of Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

*Heather Moseley*  
Heather Moseley  
5/21/04  
Date

Dear Sir:

REQUEST FOR CORRECTED OFFICIAL FILING RECEIPT

Attached is a copy of the Filing Receipt received from the U.S. Patent and Trademark Office in the above-identified patent application for which issuance of a corrected filing receipt is respectfully requested.

Please correct the city of residence for the third inventor by deleting "Austin, TX" and replacing with --Round Rock, TX--. A corrected filing receipt is respectfully requested.

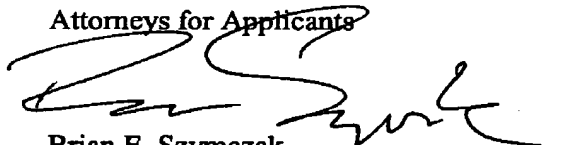
ATTORNEY DOCKET  
064198.0179

PATENT APPLICATION  
10/779,945

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Applicants believe there is no fee due, however, the Commissioner is hereby authorized to charge any amount required by this paper to Deposit Account No. 50-2148 of Baker Botts L.L.P.

BAKER BOTTS L.L.P.  
Attorneys for Applicants



Brian E. Szymczak  
Reg. No. 47,120

Date: 5/21/04

Customer Number **31625**

Please send correspondence to:

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Austin, TX 78701  
512.322.2634  
512.322.8325 (Fax)



## UNITED STATES PATENT AND TRADEMARK OFFICE

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APPL NO.	FILING OR 371 (c) DATE	ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLMS	IND CLMS
10/779,945	02/17/2004	2184	856	064198.0179 ✓	5 ✓	20 ✓	4 ✓

31625 ✓  
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PATENT DEPARTMENT  
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AUSTIN, TX 78701-4039

CONFIRMATION NO. 9366

## FILING RECEIPT



\*OC000000012598780\*

Date Mailed: 05/12/2004

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

## Applicant(s)

Robert R. Bushey, Cedar Park, TX; ✓  
John M. Martin, Austin, TX; ✓  
Benjamin A. Knott, Austin, TX; **ROUND ROCK, TX**

## Assignment For Published Patent Application

SBC Knowledge Ventures, L.P.; ✓

## Domestic Priority data as claimed by applicant

## Foreign Applications

If Required, Foreign Filing License Granted: 05/11/2004

Projected Publication Date: 08/18/2005

Non-Publication Request: No

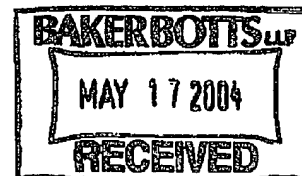
Early Publication Request: No

## Title

System and method for managing recognition errors in a multiple dialog state environment ✓

DOCKETED

MAY 21 2004



**Preliminary Class**

714

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Title 35, United States Code, Section 184  
Title 37, Code of Federal Regulations, 5.11 & 5.15**

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05/21/2004 16:25 FAX 5123222501		BAKER BUTTS		001	
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FROM	Heather Moseley, Legal Assistant Clerk	VOICE NO.	512.322.2637		
DATE	May 21, 2004	FAX NO.	512.322.2501		
PAGES	5 (including cover)	RETURN TO	Heather Moseley		
TO		Office of Initial Patent Examinations - Customer Service Center	FAX NO.	703.746.9193	
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<b>MESSAGE</b> Re: Patent Application Serial Number 10/779,945, filed February 17, 2004 by Robert R. Bushoy et al.					
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